

*In just over a quarter century, NETIA software has become essential in dozens of major national and international radio stations for thousands of producers, journalists, directors, programmers and technicians by providing simple, high-quality processes that facilitate and streamline the production, management, and distribution of programs to millions of demanding listeners, both on air and online.*

## ROLE

As a **Software Test and Validation Specialist**, you will validate the proper functioning of our software. You ensure that the software apps delivered by the developers meet the functional expectations with the required level of quality. To this end, upstream of the developments, you contribute to the specification of user needs. You design test scenarios based on real use cases and deploy the appropriate test tools. Then, during the developments, you are an active leader of the test campaigns (manual or automated), analyze the results, write the testing reports and quality recommendations.

You own a key role in the software performance chain in both functional and non-functional areas.

## MANAGEMENT / INTERACTIONS / CONTEXT

You are part of the Production team, under the responsibility of its Pilots. You work independently and in daily collaboration with the members of your squad.

You collaborate daily with the customer support squad to enrich test cases and refine your knowledge of user needs. This collaboration may lead you to perform customer support actions.

## CORE ACTIVITIES

- Contribute to both the test strategy and the automation strategy.
- Apply the testing processes.
- Design, write and execute validation tests within iterations.
- Contribute to the automation of non-regression tests.
- Detect anomalies, analyze results, write and transmit anomaly reports.
- Contribute to the analysis of some incidents reported by customers in order to extract information on the perceived quality and particular points of attention.
- Follow up the required modifications with the development teams. Test the fixes.
- Validate the fixes of anomalies and follow-up with the Production teams.
- Team up with the support quad to develop patches.
- Contribute to the writing of technical and user documentation.
- Increase the awareness of Production team about quality and testing.
- Take part in the design of test campaigns.
- Take part in the design of product releases.

## SKILLS

### TECHNICAL

Testing tools (TestRail, Microsoft Test Manager, Testlink...)  
Microsoft Server Environment  
Knowledge of corporate networks  
MS SQL database server  
Ability to synthesize customer's issues  
Good written and oral communication

### HUMAN

Autonomy, proactivity  
Thoroughness  
Team spirit  
Curiosity  
Appetite for challenge  
Listening skills  
Sense of service  
Ability to empathize  
Overall good mood

### ORGANISATIONAL

Quality management  
Agile methodology (Scrum)  
Managing priorities  
Compliance with deadlines  
Information sharing  
Sense of effectiveness  
Teamwork

## QUALIFICATION

BAC +2 degree – higher education or schools in computer technologies  
ISTQB certification a plus.  
2 years' experience in software testing.  
Technical French a plus.

## SALARY

According to experience and expertise